



FortiGate 1000C

QuickStart Guide



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Table of Contents

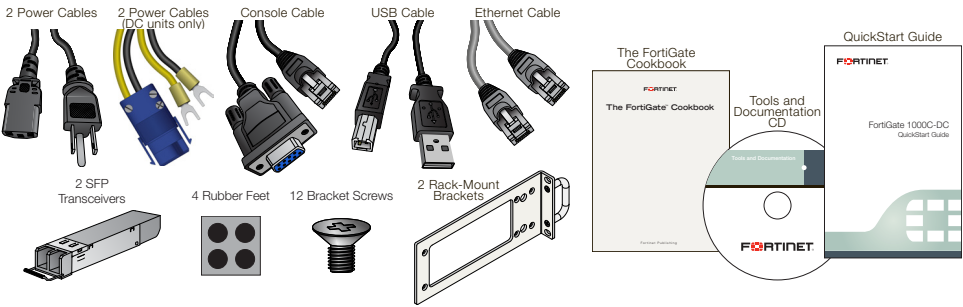
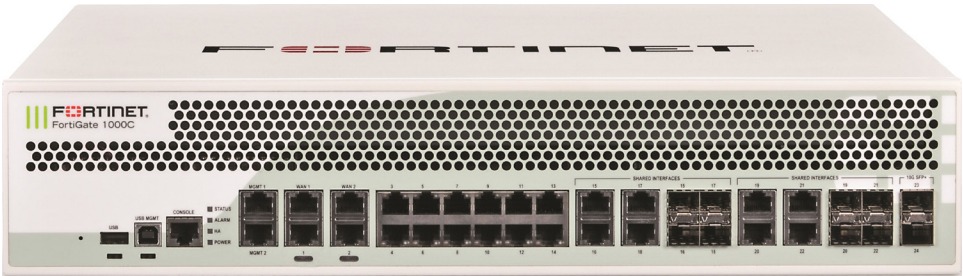
Package Contents	1
Installation	2
SFP Transceivers	4
FortiExplorer	6
Connecting to the FortiGate Unit	8
Technical Specifications	10
LED Specifications	11
Cautions and Warnings	12
Documentation and Links	14
Register Your Product	15
Product License Agreement	16

Package Contents

Fortinet's consolidated security solutions provide an integrated set of core security and network services in a single, easy-to-manage, high-performance appliance that is capable of supporting a wide range of deployment scenarios.

Your box contains the following:

- | | |
|----------------------------|---------------------------|
| FortiGate 1000C | 2 Power Cables (AC or DC) |
| QuickStart Guide | Console Cable |
| Tools and Documentation CD | Ethernet Cable |
| The FortiGate Cookbook | USB Cable |
| 2 SFP Transceivers | 2 Rack-Mount Brackets |
| 4 Rubber Feet | 12 Bracket Screws |



Note: Accessories may not be exactly as shown.

Installation

The FortiGate unit can be mounted in any standard 19 inch (48.3 cm) rack unit with the provided rack-mount brackets and screws.

Please read the Cautions and Warnings section prior to installing your device.

Caution: Please consult a licensed electrician before connecting this product to a DC power source, or hire a licensed electrician to perform all connections.

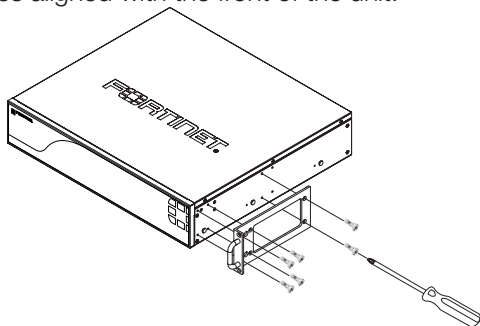
Caution: Electrostatic discharge (ESD) can damage your Fortinet equipment.

Caution: Do not place heavy objects on the unit.

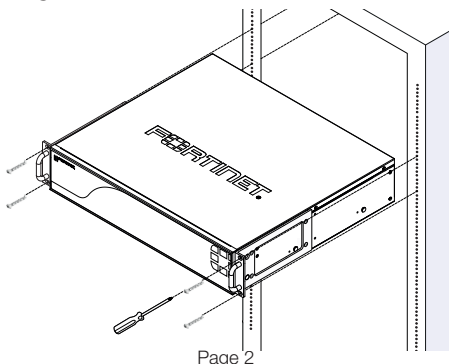
Caution: To avoid personal injury or damage to the unit, it is recommended that two or more people install the unit into the rack.

To install the FortiGate unit into a rack:

1. Ensure that the FortiGate unit is placed on a stable surface prior to rack-mount installation.
2. Attach the provided rack-mount brackets to the sides of the unit using the provided screws.
 - a. If you are installing the unit into a four-post rack, attach the rack-mount brackets with the handles aligned with the front of the unit.



- b. If you are installing the unit into a two-post rack, attach the rack-mount brackets with the handles aligned with the middle of the unit.



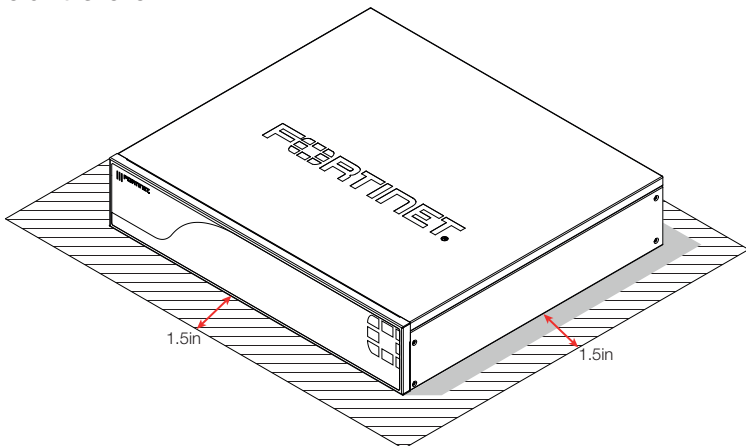
3. Position the FortiGate unit in the rack. Ensure there is enough room around the unit to allow for sufficient air flow.
4. Line up the rack-mount bracket holes to the holes on the rack and ensure that the FortiGate unit is level.
5. Finger tighten four rack-mount screws to attach the unit to the rack.
6. Verify that the spacing around the FortiGate unit conforms to requirements and that the unit is level, then tighten the rack-mount screws with an appropriate screwdriver.
7. Using the provided power cable, plug the cable into the rear of the unit, and then into a grounded electrical outlet or a separate power source such as an uninterruptible power supply (UPS) or a power distribution unit (PDU).

Note: If the unit has a redundant power supply, each power cable should be connected to a different power source. In this way, if one power source fails, the other may still be operational and the unit will not lose power.

Note: The DC power cables provided with the device are intended to be used only for in-rack wiring.

To install the unit on a flat surface (AC units only):

1. Ensure that the surface onto which the FortiGate unit to be installed is clean, level, and stable and that there is at least 1.5 inches (3.8cm) of clearance on all sides to allow for adequate airflow.
2. Attach the provided rubber feet to the bottom of the FortiGate unit.
3. Place the unit in the designated location.
4. Verify that the spacing around the FortiGate unit conforms to requirements and that the unit is level.

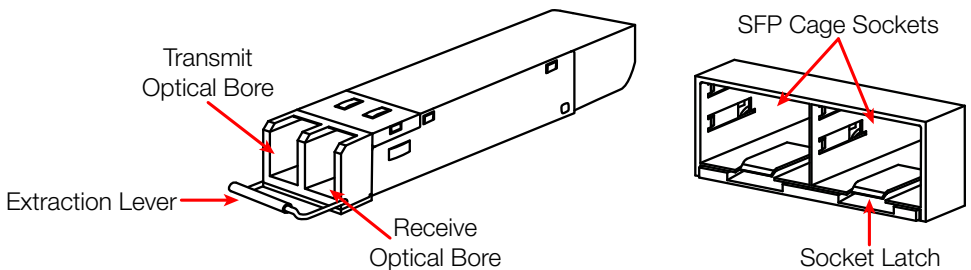


5. Using a provided AC power cable, plug the cable into the rear of the unit, and then into a grounded electrical outlet or a separate power source such as an uninterruptible power supply (UPS) or a power distribution unit (PDU).

Note: If the unit has a redundant power supply, each power cable should be connected to a different power source. In this way, if one power source fails, the other may still be operational and the unit will not lose power.

Caution: Do not place heavy objects on the unit.

SFP Transceivers



Caution: SFP transceivers are static sensitive devices. Use an ESD wrist strap or similar grounding device when handling transceivers.

Caution: Do not install or remove SFP transceivers while fiber-optic cables are still attached. This can cause damage to the cables, cable connectors, and the optical interfaces. It may also prevent the transceiver from latching correctly into the socket connector.

Note: Installing and removing SFP transceivers can shorten their useful life. Do not install or remove transceivers more than is necessary.

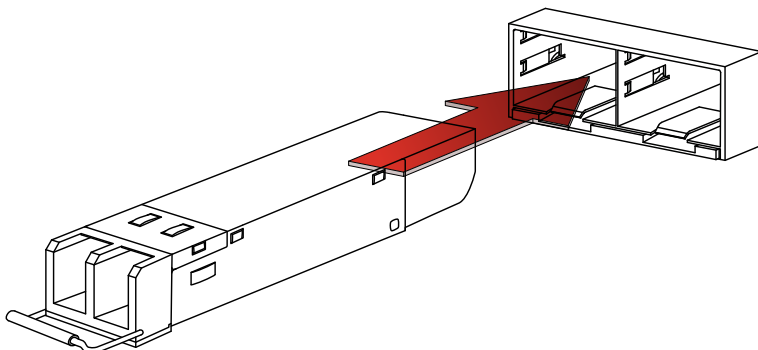
To install the SFP transceivers:

1. Ensure that you are properly grounded.
2. Remove the caps from SFP cage sockets on the front panel of the unit.
3. Position the SFP transceiver in front of the cage socket opening and ensure that the transceiver is correctly oriented.

When the transceiver is correctly oriented, the extraction lever will be level with the socket latch.

Note: SFP cage socket orientation may vary. Ensure that the SFP transceiver module is correctly oriented each time that you are inserting a transceiver.

4. Hold the sides of the SFP transceiver and slide it into the cage socket until it clicks into place.

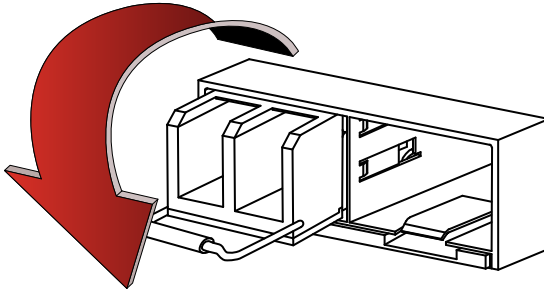


Caution: Do not force the SFP transceivers into the cage slots. If the transceiver does not easily slide in and click into place, it may not be aligned correctly or may be upside down. If this happens, remove the SFP transceiver, realign it or rotate it and slide it in again.

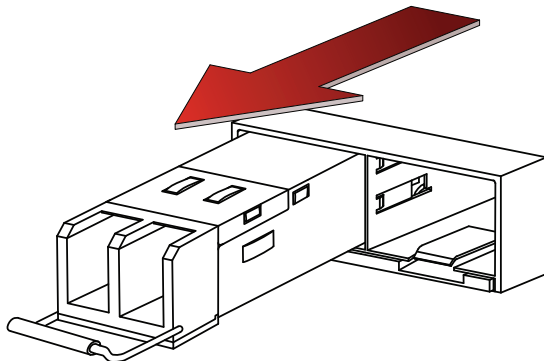
5. Press the transceiver firmly into the cage socket with your thumb.
6. Verify that the transceiver is latched correctly by grasping the sides of the transceiver and trying to pull it out without lowering the extraction lever.
If the transceiver cannot be removed, it is installed and latched correctly.
If the transceiver can be removed, reinsert it and press harder with your thumb.
If necessary, repeat this process until the transceiver is securely latched into the cage socket.

To remove the SFP transceivers:

1. Ensure that you are properly grounded.
2. If applicable, disconnect the fiber-optic cable from the transceiver connector and install a clean dust plug in the transceiver's optical bores.
3. Pull the extraction lever out and down to eject the transceiver.
If you are unable to use your finger to open the lever, use a small flat-head screwdriver or other similar tool to open the lever.



4. Hold the sides of the transceiver and carefully pull it away from the cage socket.



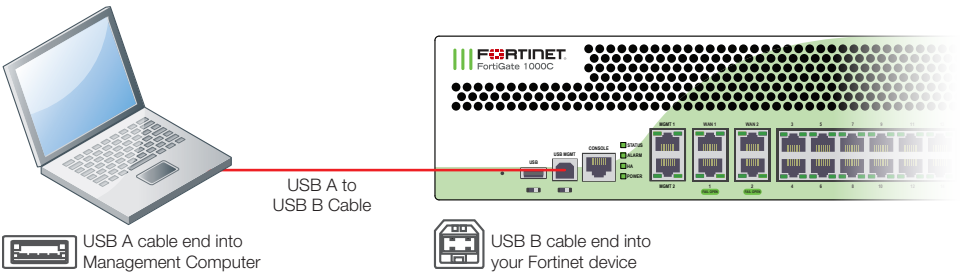
5. Replace the cap on the SFP cage socket and place the removed SFP transceiver into an antistatic bag.

Note: Follow proper fiber-optic handling procedures when installing and removing SFP transceivers to ensure the devices remain clean and are not damaged.

FortiExplorer

FortiExplorer provides a user-friendly tool that you can use to configure a FortiGate unit over a standard USB connection, rather than using a console cable or Ethernet connection.

Caution: Do not connect the USB cable until after FortiExplorer has been installed.



Note: When using FortiExplorer for the first time, ensure the FortiGate unit is using its factory default settings.

Installing FortiExplorer

FortiExplorer is available for Microsoft Windows XP, Vista, 7, and 8. It is also available for Mac OS X v10.6 Snow Leopard and higher.

Microsoft Windows Install

1. Double-click the .msi, or .exe file and follow the on-screen instructions. If loading from the CD, select the appropriate version for your operating system.
2. Connect the USB cable to the FortiGate unit and then to the management computer.
3. The FortiExplorer Easy Configuration Utility opens when the USB cable is connected. Select *Install the hardware automatically* and select *Next*.
4. After a moment, FortiExplorer will launch.

Mac OS X Install

1. Double-click the .dmg file and drag the FortiExplorer program file into the Applications folder.
2. Connect the USB cable to the FortiGate unit and then to the management computer.
3. Double-click the FortiExplorer icon to launch the application.

Configuration Options

With FortiExplorer, you are provided a number of options on how to configure the FortiGate unit, depending on your level of comfort with various interfaces.

Updating FortiExplorer and Firmware

FortiExplorer may be automatically updated from time to time. Select the checkbox at the bottom of the page to remember the device and check for updates with FDS automatically.

FortiExplorer will also monitor firmware updates for your devices and provide an alert when one is available. FortiExplorer lists the three most recent firmware images that are available for your device on the main page.

Connecting to the FortiGate Unit

The FortiGate unit requires some basic configuration to add it to your network. These basic steps include assigning IP addresses, DNS settings, and the default gateway. Until these steps are completed traffic will not flow through the device.

In addition to FortiExplorer, the FortiGate unit can be configured using the Web-based Manager or the CLI.

This section will step you through both methods of connecting to the unit. Use whichever method you are most comfortable with.

To Connect to the Web-based Manager:

1. Connect the FortiGate unit MGMT 1 port to a management computer using the provided Ethernet cable.
2. Configure the management computer to be on the same subnet as the internal interface of the FortiGate unit:
 - a. Browse to the *Network and Sharing Center > Change Adapter Settings > Local Area Connection Properties > Internet Protocol Version 4 (TCP/IPv4) Properties*.
 - b. Change the IP address of the management computer to 192.168.1.2 and the netmask to 255.255.255.0.
3. To access the FortiGate unit Web-based Manager, start a browser of your choice and browse to <https://192.168.1.99> (remember to include the “s” in https://).
4. Type `admin` in the *Name* field, leave the *Password* field blank, and select *Login*.

You can now proceed with configuring your FortiGate unit.

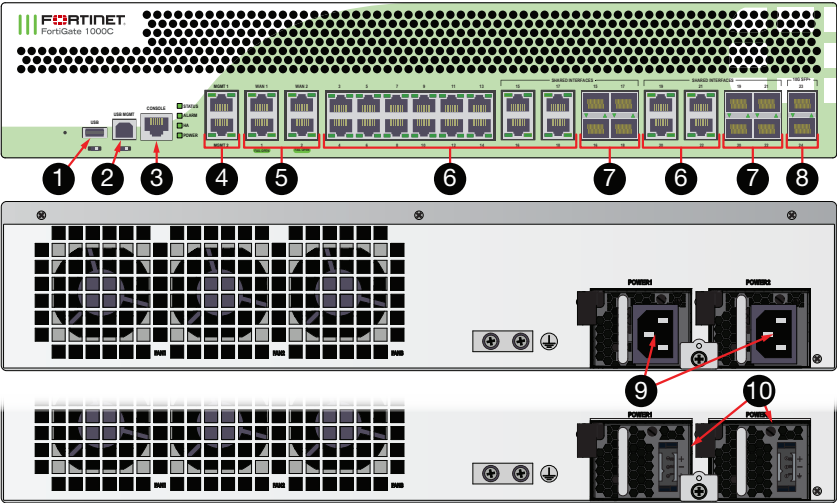
To Connect to the CLI:

You can configure all FortiGate configuration options from the CLI using *config* commands. The CLI also includes *get*, *show*, *diagnose*, and *execute* commands for performing various configuration and monitoring tasks.

1. Connect the FortiGate unit console port to the management computer using the provided console cable.
2. Start a terminal emulation program on the management computer. Use the following settings:
 - Baud Rate: 9600
 - Data bits: 8
 - Parity: None
 - Stop bits: 1
 - Flow Control: None
3. Press *Enter* on your keyboard to connect to the CLI.
4. Type `admin` in the *Name* field, leave the *Password* field blank, and press *Enter*.

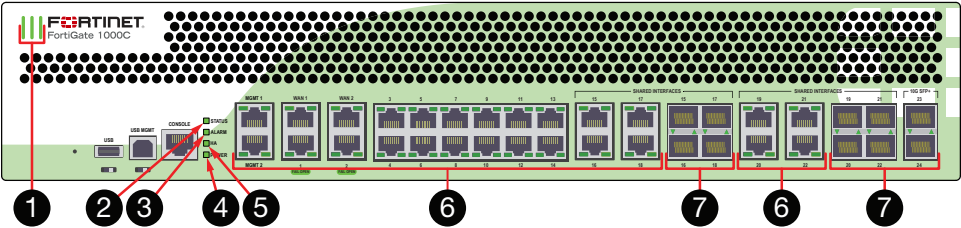
You can now proceed with configuring your FortiGate unit.

Technical Specifications



#	Interface	Type	Description
1	USB	USB-A	USB server port for USB key, modem, or management functions.
2	USB MGMT	USB-B	USB client port for management.
3	Console	RJ-45	Optional connection to the management computer. Provides access to the CLI.
4	MGMT 1 & 2	RJ-45	Client ports for management. The default IP address of MGMT 1 is 192.168.1.99.
5	WAN 1 & 2	RJ-45	Two Gigabit Ethernet Internet connection bypass protected pairs.
6	Ethernet Ports 3 - 22	RJ-45	Switched Gigabit Ethernet ports for connection to your network and the Internet. Ports 15 - 22 shared with SFP ports 15 - 22.
7	SFP Ports 15 - 22	SFP	1Gbps/auto small form-factor pluggable transceiver ports. Shared with Ethernet ports 15 - 22.
8	SFP+ Ports 23 - 24	SFP+	10Gbps/auto small form-factor pluggable transceiver ports.
9	Redundant AC Power Supplies		AC units only: 100-240V AC, 7-3.5A, 50-60Hz
10	Redundant DC Power Supplies		DC units only: -48V DC, 17A

LED Specifications



#	LED	State	Description
1	Logo	Green	The unit is on.
		Off	The unit is off.
2	STATUS	Green	The unit is operating normally.
		Flashing Green	The unit is booting up.
		Off	The unit is off.
3	ALARM		Not in use
4	POWER	Green	The unit is on.
		Off	The unit is off.
5	HA	Green	The unit is operating in HA mode.
		Red	The unit is operating in failover HA mode.
		Off	The unit is not operating in HA mode.
6	Ethernet Ports Activity	Green	Port is active.
		Flashing Green	Port is transmitting and receiving data.
		Off	Port is not in use.
6	Ethernet Port Speed	Green	Port is connected at 1Gbps.
		Amber	Port is connected at 100Mbps.
		Off	Port is connected at 10Mbps or not in use.
7	SFP Ports	Green	Port is active.
		Flashing Green	Port is transmitting and receiving data.
		Off	Port is not in use.

Cautions and Warnings

Please review the following cautions and warnings.

Environmental and mounting specifications

Operating temperature: 0 - 40°C (32 - 104°F)

Storage temperature: -25 - 70°C (-13 - 158°F)

Humidity: 20 to 90% non-condensing

Operating Altitude: <2250m (7400ft)

Elevated Operating Ambient: If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature (T_{ma}) specified by the manufacturer.

Reduced Air Flow: Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised. For free-standing installation, make sure that the appliance has at least 1.5 inches (3.75 cm) of clearance on each side to allow for adequate air flow and cooling.

Mechanical Loading: Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.

Circuit Overloading: Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

Reliable Earthing: Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g. use of power strips).

Federal Communication Commission (FCC) – USA

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received; including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, and if it is not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

WARNING: Any changes or modifications to this product not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

Industry Canada Equipment Standard for Digital Equipment (ICES) – Canada

CAN ICES-3 (A) / NMB-3 (A)

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la classe A prescrites dans le Règlement sur le brouillage radioélectrique édicté par le ministère des Communications du Canada.

Voluntary Control Council for Interference (VCCI) – Japan

この装置は、クラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。V C C I - A

China

此为A级产品，在生活环境中，该产品可能会造成无线电干扰。这种情况下，可能需要用户对其采取切实可行的措施。

European Conformity (CE) - EU

This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

Grounding

Ensure your Fortinet product is connected and properly grounded to a lightning and surge protector. WAN or LAN connections that enter the premises from outside the building should be connected to an Ethernet CAT5 (10/100 Mb/s) surge protector.

Shielded Twisted Pair (STP) Ethernet cables should be used whenever possible rather than Unshielded Twisted Pair (UTP).

Do not connect or disconnect cables during lightning activity to avoid damage to your Fortinet product or personal injury.

Electrostatic discharge (ESD) can damage Fortinet equipment. Only perform the procedures described in this document from an ESD workstation. If no such station is available, you can provide some ESD protection by wearing an anti-static wrist strap and attaching it to an available ESD connector or other bare metal object.

Caution: For devices that contain a battery there is a risk of explosion if battery is replaced by an incorrect type. Recycle used batteries according to your local regulations.

IMPORTANT: Switzerland: Annex 4.10 of SR814.013 applies to batteries.

警告

本電池如果更換不正確會有爆炸的危險

請依製造商說明書處理用過之電池

The power supply shall not be pulled out during operation, or when the power cable or source is connected.

Documentation and Links

The following Fortinet web pages provide information and resources for your Fortinet product:

1. Customer Service & Support: <https://support.fortinet.com>

On this page you can create a support account with Fortinet, register and manage your products, download updates, firmware images and release notes, and create technical support tickets.

2. Technical Documentation: <http://docs.fortinet.com>

This page provides the most up-to-date versions of Fortinet publications for the entire family of Fortinet products.

3. Knowledge Base: <http://kb.fortinet.com>

This page provides Fortinet technical documentation, such as troubleshooting, how-to articles, example configurations, FAQs, technical notes, and more.

4. Technical Discussion Forums: <https://support.fortinet.com/forum>

This page allows you to communicate with other customers and Fortinet partners about Fortinet products, services, and configuration issues in a forum environment.

5. Training Services: <http://training.fortinet.com>

This page provides course descriptions, availability, schedules, and locations of training programs in your area.

6. FortiGuard Threat Research and Response: <http://www.fortiguard.com>

This page provides up-to-date information on vulnerabilities and threats, and includes a virus scanner, Internet Protocol (IP) signature look-up, web filtering tools, and related information.

Tools and Documentation CD

The tools and documents on this CD are current as of shipping time.

Comments on Technical Documentation

Please send comments or information about any errors or omissions in this or any Fortinet technical documents to techdoc@fortinet.com.

Register Your Product

If you did not register your Fortinet product using the FortiExplorer wizard, please register your product now.

Register

Register your Fortinet product in order to receive:

- Technical Support
- New product features
- Protection from new threats

Enregistrer

Vous devez enregistrer le produit pour recevoir:

- Support technique
- Nouvelles fonctionnalités du produit
- Protection contre de nouvelles menaces

Registra

La reistrazione ti permette di usufruire di:

- Supporto Tecnico
- Nuove funzionalita
- Protezione dalle ultime minacce

Registrar

Debe registrar el producto para recibir:

- Apoyo técnico
- Nuevas funcionalidades del producto
- Protección contra ataques

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登録すると次のメリットがあります。

テクニカルサポート・新機能の追加・新しい脅威への防御

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Toll free: 1-866-648-4638

Phone: 1-408-486-7899

Fax: 1-408-235-7737

Email: register@fortinet.com

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If such an object file uses only numerical parameters, data structure layouts and accessors, and small macros and small inline functions (ten lines or less in length), then the use of the object file is unrestricted, regardless of whether it is legally a derivative work. (Executables containing this object code plus portions of the Library will still fall under Section 6.) Otherwise, if the work is a derivative of the Library, you may distribute the object code for the work under the terms of Section 6. Any executables containing that work also fall under Section 6, whether or not they are linked directly with the Library itself.

6. As an exception to the Sections above, you may also combine or link a “work that uses the Library” with the Library to produce a work containing portions of the Library, and distribute that work under terms of your choice, provided that the terms permit modification of the work for your own use and reverse engineering for debugging such modifications. You must give prominent notice with each copy of the work that the Library is used in it and that the Library and its use are covered by this License. You must supply a copy of this License. If the work during execution displays copyright notices, you must include the copyright notice for the Library among them, as well as a reference directing the user to the copy of this License. Also, you must do one of these things:

a) Accompany the work with the complete corresponding machine-readable source code for the Library including whatever changes were used in the work (which must be distributed under Sections 1 and 2 above); and, if the work is an executable linked with the Library, with the complete machine-readable “work that uses the Library”, as object code and/or source code, so that the user can modify the Library and then relink to produce a modified executable containing the modified Library. (It is understood that the user who changes the contents of definitions files in the Library will not necessarily be able to recompile the application to use the modified definitions.)

b) Use a suitable shared library mechanism for linking with the Library. A suitable mechanism is one that (1) uses at run time a copy of the library already present on the user’s computer system, rather than copying library functions into the executable, and (2) will operate properly with a modified version of the library, if the user installs one, as long as the modified version is interface-compatible with the version that the work was made with.

c) Accompany the work with a written offer, valid for at least three years, to give the same user the materials specified in Subsection 6a, above, for a charge no more than the cost of performing this distribution.

d) If distribution of the work is made by offering access to copy from a designated place, offer equivalent access to copy the above specified materials from the same place.

e) Verify that the user has already received a copy of these materials or that you have already sent this user a copy.

For an executable, the required form of the “work that uses the Library” must include any data and utility programs needed for reproducing the executable from it.

However, as a special exception, the materials to be distributed need not include anything that is normally distributed (in either source or binary form) with the major components (compiler, kernel, and so on) of the operating system on which the executable runs, unless that component itself accompanies the executable. It may happen that this requirement contradicts the license restrictions of other proprietary libraries that do not normally accompany the operating system. Such a contradiction means you cannot use both them and the Library together in an executable that you distribute.

7. You may place library facilities that are a work based on the Library side-by-side in a single library together with other library facilities not covered by this License, and distribute such a combined library, provided that the separate distribution of the work based on the Library and of the other library facilities is otherwise permitted, and provided that you do these two things:

a) Accompany the combined library with a copy of the same work based on the Library, uncombined with any other library facilities. This must be distributed under the terms of the Sections above.

b) Give prominent notice with the combined library of the fact that part of it is a work based on the Library, and explaining where to find the accompanying uncombined form of the same work.

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